



# Standard Operating Procedure

Title / Subject

## Plain Language

References/Updates:

06/13/2022

### 1. Introduction/Purpose

This policy is pertinent to any agency that utilizes the WV SIRN. Its purpose is to comply with all Federal NIMS Guidelines.

### 2. Definitions

All definitions are located in the "Definitions" document located on the SIRN Website at [www.sirn.wv.gov](http://www.sirn.wv.gov).

### 3. Plain Language

- a. The SIRN encourages the use of Plain Language for all operations on SIRN (day to day operations.)
  - i. This Plain Language is based on the Federal NIMS Guidelines.
- b. The SIRN requires the use of Plain Language for all operations between agencies and for interoperability purposes on shared or regional channels.
- c. Additional Notes
  - i. The use of 10-4 to acknowledge a transmission can continue. This 10 code has been deemed universal and should not cause any problems during inter/intra-agency communications.
  - ii. All other radio communications will be conducted using plain Language while maintaining brevity and professionalism on the radio.
  - iii. Professional tone of voice and communications will be utilized at all times. The use of jargon and/or slang terms to include abbreviations will not be used.